

*In response to Christ's love,
Lutheran Social Services
serves and cares for
people in need.*

Lutheran Social Services (LSS) is a social ministry organization of the Lutheran church that has been serving people in need in New England since 1872, regardless of their background or belief. LSS administers 65 programs throughout New England, serving more than 5,000 people every day.

LanguageBank Sign Language Interpretation Services is part of a suite of services that also includes LanguageBank Spoken Language Interpretation Services and LanguageBank Translation Services.

To learn more see www.thelanguagebank.org or contact us at:

In Maine: 207-347-3042

In Massachusetts: 508-459-7822

In New Hampshire: 603-410-6183

In Vermont: 802-652-1148

Toll free (all locations): 800-244-8119

E-mail: info@thelanguagebank.org

On call: 24-hour answering service

LSS LanguageBank



A Program of Lutheran Social Services

LanguageBank



A Program of Lutheran Social Services

*A professional sign language interpretation service
designed to meet the needs of professionals...*

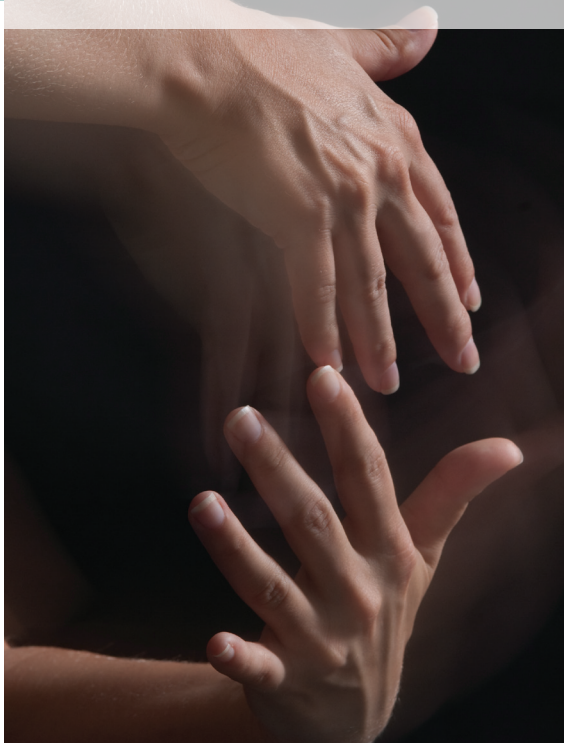


- **Physicians, Dentists, and other Medical Personnel**
- **Law Enforcement Officials**
- **Attorneys and Court Officials**
- **Public School Administrators and Teachers**
- **Public Health Workers**
- **Social Service Workers**
- **Other Public Officials**
- **Employers**
- **Business Communicators (seminars, conferences, job fairs, etc.)**

Sign Language Interpretation Services



Understand... and be understood.



LanguageBank Sign Language Interpretation Services is a high quality, face-to-face interpretation service that works with a wide range of New Hampshire professionals and the people they serve, who are deaf or hard of hearing.

LanguageBank Sign Language interpreters are prepared to assist both parties to not only understand the meaning of words, but also help professionals understand the meaning of critical concepts inherent in Deaf culture.

LanguageBank Sign Language Interpretation includes:

- ASL Interpretation
- Oral Interpretation
- Signed English Interpretation
- Deaf-Blind Interpretation
- Certified Deaf Interpretation
- Real Time Captioning

Why LanguageBank?

- **Professional:** LanguageBank Sign Language interpreters are trained and licensed professionals. Training includes professional standards of practice, triadic communication, medical and/or legal terminology, and sign language interpretation techniques.
- **Individualized:** LanguageBank makes every effort to match a sign language interpreter with both the client's and facility's needs and preferences. Whenever possible, the same interpreter is made available to assist with ongoing services.
- **Convenient:** LSS LanguageBank saves you time and money by increasing your efficiency. One call is all it takes. When you call, we identify and send the most appropriate ASL interpreter available to meet your needs, *and send one consolidated bill to your facility.*

Services

LanguageBank services are available when and where you and your clients need them.

- **Routine services:** A LanguageBank Sign Language interpreter can meet with you and your client at your convenience. Routine (non-emergency) services should be scheduled at least one week ahead of time, during our regular office hours (8:30 a.m. – 5:00 p.m., Monday – Friday).
- **Emergency services:** LanguageBank Sign Language Interpretation Services are available to New Hampshire professionals 24 hours a day, seven days a week, and we will make every effort to meet your needs in an emergency.
- **Ongoing services:** For some LanguageBank Sign Language Interpretation customers, ongoing services are necessary to meet the needs of your client(s) over several weeks or months. We make every effort to provide the same interpreter to you and your client throughout the process or procedure involved.



It's the law

The Americans with Disabilities Act, a federal law enacted in 1990, prohibits discrimination against or segregation of people with disabilities in all activities, programs, or services.

We will be happy to meet with you to discuss how to most efficiently comply with this legislation.

Getting Started

If you wish to explore the benefits of LanguageBank Sign Language Interpretation Services further, and/or have an immediate need for sign language interpretation, please call us today. You can also visit our website: www.thelanguagebank.org.

Rates: Our rates are competitive with other interpretation services. Contact us for our current rates.